

Volunteer Service Areas

**** Teens 16 and 17 years of age are placed only in supervised areas indicated with an asterisk. ****

1 Darn Cool School: Assists in school room and bedside teaching. Current teaching certificate required or 2 years past teaching experience.

- Weekdays 9:15 – 12:00pm and 1:15 - 3:30pm.

Activity Program: Entertains children who are waiting to see the doctor by playing games, coloring and sharing activities to help provide the patient a more comfortable visit.

- Outpatient Clinics Weekdays, 9am – 12pm and 1pm- 4pm
- Outpatient Surgery Center Weekdays, 6-10am and 10am – 1pm

Animal Assisted Therapy (AAT) Escort: Assists animal assisted therapy teams during therapeutic visits with patients and families. Coordinators looks for volunteers who have experience with children in a healthcare setting and dogs.

- Shifts daily 8am – 5pm

Avondale Urgent Care (McDowell/Avondale Rd.) Acts as a liaison between staff and families. Interacts with doctors, nurses and staff to coordinate family convenience. Specific duties vary by department

- Monday-Friday 8:30am – 11pm

In Patient Psychology: Assists classroom teachers with material preparation of instructional activities and classroom supervision. Must be 21, have background or education in Psychology, Special Education or related field and current fingerprint clearance to be eligible.

- Monday-Friday 1pm-4pm
- Saturday/Sunday 9:30am-1pm and 1pm-4:30pm

Child Life Zone: Assists with games, arts and crafts in a supervised playroom for patients and siblings 6 years and older. Minimum age requirement: 18 years old. American Heart Association CPR Certification required.

- Shifts Daily 9:30am – 1:30pm, 1:30pm – 4:30pm, and 5:30pm – 8:15pm.

****Administrative Assistance:** Provide data entry, filing, and assembly support for various departments for 3-4 hours.

- Weekdays 8am – 5pm

Coffee Cart Program: Provides coffee and refreshments to families, visitors and staff. Daily shifts, various times.

Crews N Healthmobile: Positions within clinic and on van to acts as a liaison between staff and families, provide a positive reading experience in waiting area of clinic and provide support to nurses as applicable.

- Reach out and Read: Mon/Wed, 9am – 12pm, Tues/Thurs 2-5pm
- Medical Volunteer: Mon/Wed, 9am – 12pm, Tues/Thurs 2-5pm

East Valley Urgent Care (Higley/Southern): Acts as a liaison between staff and families. Interacts with doctors, nurses and staff to coordinate family convenience. Specific duties vary by department

- Saturday and Sunday 1pm-11pm
- Monday-Friday 8am-11pm

Emergency Department (ED): Meets and greets children and their families; assist ED staff in attending to non-medical questions and concerns of patients/families. Serve as a liaison between staff, families. Bilingual and American Heart Association CPR certification preferred.

- Shifts Daily 9am – 12pm, 12pm -4pm, 4-7pm

Emily Center Book Cart: Assists in distribution of books to patients and family members through a “traveling book cart.”

- Mon, Tues, Fri, Sat 9am – 12:30pm
- Wed, Thurs, Sun 2pm – 4pm

Emily Center Library: Assists patrons in locating books, videos, and websites regarding medical concerns in this family health library. Interact with young patrons by playing computer games, watching videos or reading stories. Light clerical support.

- Weekdays 8:30 am - 12:30 pm, 1-4pm and 4-7 pm. Saturday/Sunday 12pm – 4:00pm

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Family Care Cart: To assist families by, providing comfort items (taken to the bedside) and assisting with hospital resources.

- Shifts daily 9am-12pm and 5pm-8pm

****Family Volunteering:** A parent or guardian along with their child aged 12-15 can volunteer as a pair in the hospital. Both must attend an information session and apply separately. Please note interest in Family Volunteering on your application.

Foundation Docent: To assist Donor Relations Staff with donation acceptance, giving short tours, delivering items to patient rooms, and providing assistance at events at the Hospital.

- Tuesday 9am – noon, Thursday 2-5pm

****Gift Shop:** Assists with sales, stocking and customer service for families and staff.

- Weekdays 9:30am – 12:30pm, 10:30am-2:30pm, 1:30pm-4pm and 4pm-8pm
- Saturday/Sunday 9:30am – 1pm and 1pm-4pm

****Got Questions:** Serves as a point of contact for all hospital guests and families. Volunteers will be stationed throughout the hospital and will offer assistance and help in way finding.

- Shifts Daily 7-9am, 9-11am, 11-1pm, 1-3pm, 3-5pm, 5-8pm

Hem/Onc Clinic Assistant: Assist staff with comfort and companionship for patients and assists courier services. Duties include: chairside activities, customer service and way finding. Will assist with stocking/cleaning in clinic as well.

- Monday-Friday 8am – 12pm, 10am – 2pm

Kids Kidney Center: Assists with administrative support, interact with patients.

- Mon – Fri 7am-10am or 11am-2pm

Patient/Family Care: Customer service representative for the patient and family, to assist in orientation to the unit and services, providing comfort items to patients and families, and bedside with patient as needed.

- Shifts Daily 8:30am-12:30pm, 1pm-5pm, 5:30pm-8:30pm

Patient Portal Outreach Assistant: Engaging parents to access the patient portal, assist with questions related to FMH and provide necessary technical support. Interact with PCH parents to promote our patient portal and provide one on one applications if necessary.

- Mon - Fri 8am – 5pm

Patient Transport: Assist in transporting children/families to different areas of the hospital. American Heart Association CPR Certification Required. Duties vary for teens/adults.

- Shifts Daily 8am – 12pm, 12pm -4pm, 4-8pm.

**** Junior Patient Transport:** Same as above (CPR not required)

- Shifts Daily Weekdays, 4pm-7pm
Weekends, 9am-12pm and 1pm-4pm

Playrooms: Assists with games, arts and crafts in a supervised playroom for all ages. CPR Certification preferred.

- Weekdays 9am – 12:30pm, 11am – 3pm, 2-6:30pm, and 5:30pm – 7:30 pm
- Saturday/Sunday 9am – 12:30pm, 2-5pm and 5:30pm – 7:30pm.

Pre-operative Playroom Main: Assists staff with multiple tasks which includes supervising the play area, greeting children and families, provides play activities, cleans toys and escorts families as needed.

- Weekdays Monday-Friday 9am-12pm and 12pm-3pm

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Radiology Waiting: Acts as a liaison between staff and families. Interacts with technicians, nurses and staff to coordinate family convenience and comfort while children wait to be taken for an exam.

- Imaging-Weekdays 8am – 12pm and 12pm – 4:30pm

Rehabilitation: Assists in Rehab Gym with setting up, tearing down equipment used during therapy.

- Mon – Fri 8:30am – 12pm, 1– 5pm

Child Life Rehabilitation: Assist the Child Life Specialist/Recreation Therapist in the unit to provide play activities to patients in group and bedside

Monday-Friday 8:30am-12pm

Surgery Waiting Main: Acts as a liaison between staff and families. Interacts with doctors, nurses and staff to coordinate family support while children wait to be taken for a procedure, while in surgery or recovery.

- Monday-Friday 5:30am – 9am, 8:45am – 12:30pm, or 12:15pm – 4pm

Surgery Waiting East: Assists staff with coordinating family convenience and comfort, answer phones, play in playroom, and provide comfort items.

- Monday-Friday 8:30am – 11:30am and 11:30am – 3pm